

Marco Dong

AI Product Engineer. Agent products, end to end.

Milan, Italy viaimperiale@gmail.com madong.me github.com/EthanITA linkedin.com/in/marcodong-838453

Engineer with **four years delivering software to other people's businesses**, from Salesforce consulting at Deloitte to B2B platform work for Italian energy majors. I currently ship a **production LLM agent inside a regulated wealth manager**, including the evaluation work that decides whether it is safe to release. Alongside that I have run seven freelance engagements end to end, from first conversation to invoice, and hold an MBA. Native Italian, based in Milan.

EXPERIENCE

AI Product Engineer

Moneyfarm · Milan Jul 2026-present

Build a customer-facing LLM concierge agent for a digital wealth manager.
Design the evaluation frameworks that decide whether agent behaviour is safe to release in a regulated trading context.
Work across the AI product team and the platform services underneath it, from the customer-facing app down to trading and pricing APIs.

TypeScript Node.js Claude AWS Evals

Software Engineer

Klarna · full-time Feb 2025-present

Maintain the Klarna app, serving over **100M** monthly active users.
Analytics, logging and monitoring across a large mobile codebase.

React Native Node.js TypeScript Datadog Amplitude

Full Stack Engineer

Independent practice Nov 2022-present

Delivered to **two individuals, four SMEs and one corporate**.
Owned every stage myself: first conversation, scoping, pricing, delivery, invoicing and the awkward parts in between.
Negotiated contract terms directly, including a data-handling clause I refused to sign and had amended in writing.

Vue Nuxt Python Flask PostgreSQL MongoDB Docker

Full Stack Engineer

Indra · contract Apr 2023-Feb 2025

Core developer on **Onesait Platform**, a B2B product serving major Italian energy companies.
Built **3** microservices and **3** frontend applications from scratch.

Vue TypeScript Docker Kubernetes GitLab CI

Salesforce Consultant

Deloitte Digital · full-time Dec 2021-Feb 2023

Led **Receptionist 2.0**, an enterprise solution digitalising the traditional work of receptionists.
Managed the gradual rollout across multiple client branches, working with the people whose daily job the software changed.

Salesforce Atlassian JavaScript

SKILLS

AI AND LLM

Claude LangChain LangGraph Agent design Evaluation frameworks ChatGPT Gemini

LANGUAGES

TypeScript Python JavaScript

PLATFORM

Node.js PostgreSQL MongoDB AWS Docker Kubernetes Cloudflare DigitalOcean

INTERFACE

Vue Nuxt React Native Tailwind Figma

SPOKEN

Italian, native English, professional working

SELECTED WORK

LexSA

lexsa.ai Nov 2024-Mar 2025

An AI assistant helping tax professionals resolve fiscal queries. Built the retrieval, the agent orchestration and the product around them.

LangChain LangGraph Claude Gemini Python Drizzle Cloudflare

Intellectual.AI

Custom GPT, once **#16** in Education

Jul 2023-present
Over **200,000** conversations and **90+** ratings averaging **4.5** stars.

Twilight

Demand test with paid acquisition

Nov 2023-Nov 2024
979 visitors and **113** leads for an **11.5%** conversion rate, measured end to end.

Figma Meta Ads Nuxt Vercel

EDUCATION

MBA

Bologna Business School

Feb 2024-Dec 2025

BSc Computer Science

Università di Bologna Sep 2017-Dec 2021

Startup Builder

StartupGeeks Feb 2024-May 2024